



WRAP is a partnership program that helps PPL Electric Utilities customers reduce their energy use, lower their electric bills and make their homes more comfortable year-round.

**winter relief
wrap**
assistance program

10 Ways to Save Energy in Your Home

- 1 Use a ceiling fan to force heat down from the ceiling in winter and to stay cool in summer.
- 2 Close curtains or blinds on summer days to keep out hot sun, and on winter nights to keep in heat.
- 3 Use a microwave instead of an oven.
- 4 Vacuum coils on refrigerators every three months.
- 5 Keep refrigerators and freezers full.
- 6 Do full loads of laundry in cold water.
- 7 Hang laundry outdoors to dry.
- 8 If a clothes dryer is used, clean the lint trap.
- 9 Turn off lights, TV and home electronics when not in use.
- 10 Take showers rather than baths.



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**You could
be eligible
for free
home energy
services**

At PPL Electric Utilities, we care about helping our customers understand how to use energy wisely. We also believe in lending a hand to those who may be struggling to pay their electric bills.

One way we help is through our Winter Relief Assistance Program. WRAP helps customers with limited incomes to reduce their home energy use and lower their electric bills.

Qualifying customers work with a WRAP energy educator on ways to save. Services depend on the result of a WRAP energy audit and may include energy education, the installation of energy-efficient appliances and home weatherization measures.

All WRAP services are free for eligible customers, and all work is done by local, professional contractors to ensure quality.

Since it was founded in 1985, PPL Electric Utilities' WRAP program has helped more than 80,000 individuals and families.

Eligibility

To qualify for WRAP services, customers must:

- Own or rent a house or apartment that has not received WRAP services in the past 3 years.
- Be a PPL Electric Utilities customer with an individual electric meter.
- Be at least 18 years old.
- Meet income eligibility requirements

Customers who rent a home or apartment need the landlord's permission before PPL Electric Utilities can provide WRAP services. WRAP services must be used for a primary residence, not a secondary residence or vacation home.

To learn how WRAP can help you and about program income limits, call toll-free at 1-888-232-6302, or visit www.pplelectric.com/WRAP.

Information on all of our assistance programs can be found at www.pplelectric.com/billhelp.

WRAP services

WRAP services may include:

- Energy education and a home-energy savings plan.
- Energy saving LED lights.
- Energy-efficient replacements of refrigerators, air conditioners and electric water heaters.
- Installation or cleaning of heating/air-conditioning filters.

Additional services for electric heat customers, or those who meet electricity usage criteria, may include:

- Attic, floor and wall insulation.
- Weatherstripping.
- Whole-house foam insulation.
- New door sweeps and thresholds.
- Duct insulation.
- New thermostats.
- Heating system repair or replacement.

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